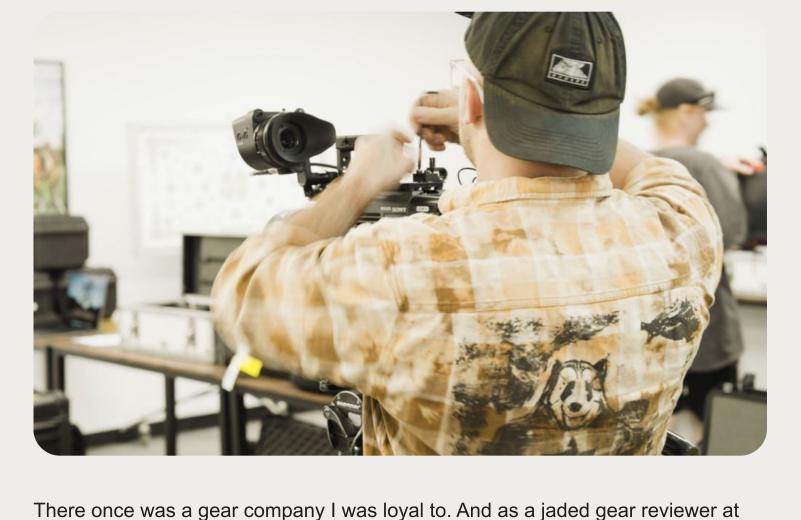
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I thought that was in part because they were located in the mountains—where their customers beat up the gear the company developed. It was a closed loop.

The timeline of testing to prototyping to marketing to sales was tight. The product

folks, operations teams, and marketers were in alignment because they were

the time, that was unusual. But this outfit routinely produced innovative products.

connected to each other and the sport. They were winning because they were together. And then the parent company moved the business to the coast and everything fell apart. The product suffered. Instead of working in concert, the marketers piloted the ship. They quickly lost relevance.

I knew this couldn't all have been attributed to the move. The new headquarters was adjacent to coastal mountains. When I asked a former employee what

happened, he was succinct: "The new leadership forgot that we were a company

and tried to turn us into a brand."

approach.

an extension of a company, which is nothing more than a group of people with a shared vision for a business. Brand positioning and product positioning are the left and right hands of one entity. Some executives get that. Most do not. It's not that hard. For a few years prior to Covid, I worked as a consultant for a new

type of conglomerate in the ski resort business. My role was to sit with the board of

envisioning seminars at each resort. The goal was to come up with 5-, 10-, and 20-

directors, resort leadership teams, and local key partners to help drive four-day

He touched the nose with that analysis. It's a subtle distinction, but a brand is only

year plans for each unique resort that would cover operations and development, and therefore inform marketing. Then I went home and wrote what would become hardcover envisioning bibles for each individual resort—the parent company knew better than to take ownership away from the ski areas. Using this process, operations (lifts, grooming), development (lodging and restaurants), and marketing (PR, advertising, storytelling, and, yes, branding) all emerged as one holistic company—the resort—within a company—the conglomerate. In a sea of ski areas that have since lost their identities to their

// Letting The Steam Out of A.I.

Other folks call such envisioning the critical path, and it is, because branding is

only determined by the company you keep—that and having the vision to put

company before brand. —Marc Peruzzi | Photo Mike Call

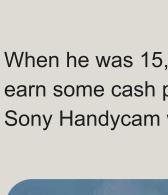
corporate overlords, maintaining individual companies has been a winning



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higher than you can, but that seems like it's only a benefit for a few people

with puny minds or Orwellian bureaucrats rewriting history in The Ministry of



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Truth." Read more.

When he was 15, Simon "Shagga" Saffigna took time off from surfing to earn some cash picking fruit. He used the earnings to go in on thirds on a Sony Handycam with a couple friends. The rest is surfing history.

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Photo Courtesy Simon Saffigna

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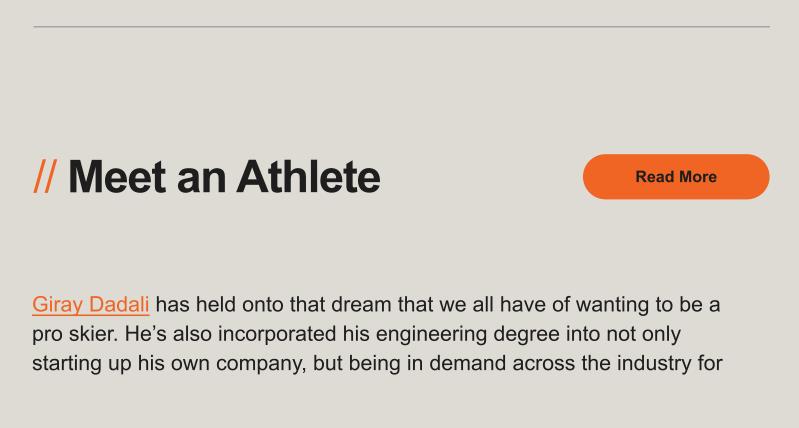


Photo Hennie van Jaarsveld

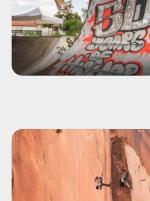


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